



Aussie *Mobile* PC DOCTOR we come to you



Preventative Maintenance Service Program Annual Maintenance Programs (AMP) Details

We do an initial **FREE** Risk Management Assessment, valued at \$270, during our first monthly visit, which comprises a personalised Comprehensive IT Record, Data Backup Assessment and an IT Problem Record.

From this we can see your total IT landscape at a single glance. And anytime your IT landscape changes, the documents get updated. You get the original documents to keep and we have copies should you ever need them for your total peace of mind.

Then you receive 12 monthly visits where we do our sought after “24 Point PC Tune-Up & Health Check” on all your computers, (valued at \$180 per PC outside of an AMP). After every monthly visit we send you a **FREE** Comprehensive AMP Report highlighting any potential issue per PC, noted for action or further discussion.

As a participant in our AMP programs you are liable to receive **Special Discounts** on unscheduled call-outs in the form of Pre-Paid Service Hours. Giving you peace of mind should you have a computing problem during normal activity.

Pre-Paid Service Hours can be used for such items as non-scheduled service calls, telephone support, general consulting and can even be used for your home computing infrastructure.

Risk Management Assessment

Comprehensive IT Record –

All IT details recorded. Computer details, complete network details, email logon details, email servers, IP addressing scheme, website portal details, all valuable support telephone numbers, usernames & passwords, software product keys and licence numbers, Anti-Virus expiry dates, software programs used etc

Data Backup Assessment –

Cloud, external hard drives, on/off site. Which data to backup and frequency, website backup, contact list, emails, documents, accounts, pictures etc

IT Problem Record -

A total history of all and any issue related to IT recorded as it happened, date, time, user, hardware or software and comments on the issue. Over time this will become an invaluable resource and reference tool.

24 Point PC Tune-Up & Health Check

- ✓ Full system optimisation
- ✓ Ad-ware scan & removal
- ✓ Virus scan & removal
- ✓ Registry scan & optimisation
- ✓ Start-up process optimisation
- ✓ Back-up of Address Book
- ✓ Back-up of mail messages
- ✓ Back-up of Important Client Files
- ✓ Create a System Restore Point
- ✓ Check CPU Performance
- ✓ Check RAM usage for PC Performance
- ✓ Check Network Utilisation
- ✓ Check Security Logs
- ✓ Check Application Logs
- ✓ Check System Logs
- ✓ Check System Performance Activity
- ✓ Full Defragmentation of hard drives
- ✓ Disk Clean-up of unused files
- ✓ Removal of Cookies
- ✓ Full System Update
- ✓ Clean PC Monitor
- ✓ Clean PC Keyboard
- ✓ Clean PC Mouse
- ✓ Clean external PC Case of dust

Annual Investment

Start Up AMC	1 to 2	Computers =	Call for details
Bronze AMC	3 to 5	Computers =	Call for details
Silver AMC	6 to 10	Computers =	Call for details
Gold AMC	11 to 15	Computers =	Call for details
Platinum AMC			Call for details

Call for payment schedule details & options
We offer a 5% discount on all contracts paid up front in full.

Pre-Paid Service Hours

Pre-Paid Service Hours can be purchased in advance to cover any unforeseen problems within your computing infrastructure.

- ✓ 10 Pre-Paid Hours @ \$??/hr = \$??? + **FREE** call outs - Call for details
- ✓ 20 Pre-Paid Hours @ \$??/hr = \$??? + **FREE** call outs - Call for details

If you need more information, or would like a **free** consultation to discuss your computing needs further, or require a specific one-off contract tailored specifically to your needs, please call on **0491 665 546** or visit our website at www.aussiemobilepcdoctor.com or email info@aussiemobilepcdoctor.com

Kind Regards

Lee Hildred
The Doc

